

Home Care Package Fees and Charges

As of 01st July 2022

Daily Fee

The daily fee is an out-of-pocket contribution a home care package recipient may be asked to pay by a provider. The maximum amount a provider is allowed to charge is set by the Australian Government.

MSS does not charge this daily fee.

Daily Fee	Nil
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MSS Fees

These charges are paid directly out of the home care package recipients home care package funds.

Exit Fee	Nil
Package Management	Approximately 9% of subsidy + income tested fee #
Care Management	Approximately 16% of subsidy + income tested fee #
Mileage for transport / shopping etc. Travel to and from a client's home is not charged.	\$1 per kilometre Note: Travel time is only charged if within a service as part of that service.
Cancellation	24 hours' notice is required, otherwise the full rate for the service will be charged.
Home Care * Support housework, meal preparation, medication prompting, personal care, respite care, shopping, social support, transport.	\$56 per hour Monday-Friday \$81 per hour Saturday \$108 per hour Sunday \$140 per hour Public Holidays \$450 per eight-hour overnight sleepover Note: Hourly rate is inclusive of time for home support workers to complete their notes which is generally five minutes.
Lawn Mowing and General Maintenance * Gardening, lawn mowing, cleaning gutters and windows, minor maintenance jobs.	\$56 per hour Monday-Friday \$40 if under half hour Monday-Friday Inclusive of; Lock box installation, smoke alarm and doorbell installation and/or battery change, washer replace and change, picture hanging. (All works subject to maximum 30mins) Note: any materials required to be used e.g., hardware, paint will be charged at cost with no mark-up applied
Home Modifications Access ramps, handrails, bathroom modifications etc to allow you to remain safely living in your own home.	Charged on a case-by-case basis with an individual quote provided.

Occupational Therapy *

\$145 per hour for assessment (minimum consult is one hour and thereafter in increments of 30 minutes or part thereof) and additional report writing time.

Registered Nurse - Nursing services * **

\$100 per hour (minimum 1 hour to allow for office report writing and medical supply orders) Initial clinical assessment - Minimum charge of 1.5 hours.

Weekday services only between 8am to 6pm

Enrolled Nurse - Nursing services * **

\$70 per hour (minimum 1 hour to allow for office report writing time, medical supply orders and RN signoff)

Weekday services only between 8am to 6pm

Meals – Home Delivered

\$4 per meal paid by client

\$11 per meal (preparation and delivery) paid from Home Care Package funds.

Group Outings *

Charges vary depending on outing and are outlined in the monthly calendar.

Any Services not provided by MSS

Allied health, wound care, podiatry, external services etc.

Charged at cost with no mark-up.

Remote Area Surcharge

\$40 per service charged to clients living in a remote locality (See Annexure B in your contract)

Unless stated the minimum charge for services is one hour and thereafter in increments of 30 minutes or part thereof.

* Remote travel surcharges may apply

** Consumables charged at cost with no mark-up applied

Home Care Package Fees and Charges Additional Conditions

Income Tested Fees:

All clients are entitled to their full package as assessed by the Aged Care Assessment Team (ACAT) and allocated by the Australian Government. Clients who have an income tested fee applied to their package must pay this amount to bring their subsidy to the full package amount which has been allocated by ACAT as the most appropriate level of service for each individual.

After Hour Services:

All hourly prices quoted are for services provided between 7am to 7pm. All services outside these non-standard hours are charged at 1.5 times the standard daily rate.

The Department of Health mandates that both package management and care management charges are fixed dollar amounts, these percentages will vary slightly throughout the year depending on subsidy increases. The below table shows the current dollar amounts in line with the current package income.

Home care level	Fortnightly Package Management	Fortnightly Care Management
Level 1	\$31.16	\$55.40
level 2	\$54.81	\$97.44
level 3	\$119.27	\$212.04
level 4	\$180.81	\$321.44