

Home Care Package Fees and Charges

As of 1st July 2020

Daily Fee

The daily fee is an out of pocket contribution a home care package recipient may be asked to pay by a provider. The maximum amount a provider is allowed to charge is set by the Australian Government. MSS does not charge this daily fee.

Daily Fee	Nil
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MSS Fees*

Are charges which are paid directly out of the home care package recipient's funds which MSS administers.

Exit fee	Nil
Package Management	Approximately 7% of subsidy#
Care Management	Approximately 20% of subsidy#
Mileage for transport/shopping etc.	\$1 per kilometre Note: Travel time is only charged as part of a service. Travel to and from a client's home is not charged
Cancellation	24 hours' notice is required, otherwise the full rate for the service will be charged
Home Care * <i>Support housework, meal preparation, medication prompting, personal care, respite care, shopping, social support, transport</i>	\$49 per hour Monday-Friday \$72 per hour Saturday \$92 per hour Sunday \$138 per hour Public Holidays \$450 per 8 hour overnight sleepover
Group Outings	Charges vary depending on outing and are outlined in the monthly calendar
Lawn Mowing and General Maintenance <i>Gardening, lawn mowing, cleaning gutters and windows, minor maintenance jobs</i>	\$49 per hour Monday-Friday \$72 per hour Saturday \$92 per hour Sunday \$138 per hour Public Holidays Note: any materials required to be used e.g. hardware, paint will be charged at cost with no mark-up applied
Home Modifications <i>Access ramps, hand rails, bathroom modifications etc. to allow you to remain safely living in your own home</i>	Charged on a case by case basis with an individual quote provided

Occupational Therapy	\$135 per hour for consultation and report writing time.
Meals	\$3.50 - \$5 per meal paid by client directly \$11 per meal preparation and delivery paid from package funds
Other Services not provided by MSS Allied health, wound care, clinical nursing, podiatry, external services etc.	Charged at cost with no mark-up

Home Care Package Fees and Charges Additional Conditions

Income Tested Fees:

All clients are entitled to their full package as assessed by the Aged Care Assessment Team (ACAT) and allocated by the Australian Government. Clients who have an income tested fee applied to their package must pay this amount if they wish to bring their subsidy to the full package amount which has been allocated by ACAT as the most appropriate level of service for each individual.

Minimum Charges:

The minimum charge for all services is one hour and thereafter in increments of 30 minutes or part thereof.

After Hour Services:

All hourly prices quoted are for services provided between 7am -7pm. All services outside these non-standard hours is charged at 1.5 times the standard daily rate.

* Hourly rate is inclusive of time for home support workers to complete their notes which is generally 5 minutes

The Department of Health mandates that both package management and care management charges are fixed dollar amounts, these percentages will vary slightly throughout the year depending on subsidy increases. The below table shows the current dollar amounts in line with the current package income.

	Fortnightly Package Management	Fortnightly Care Management
Home care level		
Level 1	\$23.59	\$67.40
level 2	\$41.50	\$118.58
level 3	\$90.32	\$258.05
level 4	\$136.91	\$391.16